

Our attention and special care for you



Before arrival

The Royal Hotel Sanremo will send you by e-mail all the necessary information for your registration and accommodation at the Hotel. Get a copy or a scan of your identity document or passport and get ready to leave.



Advance registration

Your room will be ready before your arrival and, by sending your documents by e-mail in advance, the registration procedure will be carried out through automated systems in order to keep safety distance at the Reception.



Arrival

Once you arrive at the Royal Hotel Sanremo you can proceed to check-in where you will receive a sanitized key, which will remain with you for the whole duration of your stay. At check-in you will find a "health safety" kit with a surgical mask, disposable gloves and a sanitizing gel sachet.

We remind you that our parking space is at your disposal, but we kindly ask you to park your car by yourself.

Public areas

All public areas are sanitized and cleaned daily for your and our health. You will find "information totems" in various areas of the hotel with suggestions for a safe stay.



Rooms

Each room is disinfected and sanitized daily by our staff. You can contact the reception from your devices and from the telephone in your room for any further information. The procedure of cleaning and disinfection of rooms and bathrooms applied by the hotel staff is certified UNI EN ISO 9001:2015.



Restaurants and Bars

All restaurant menus will be available directly from your device by scanning a QR Code. Our Room Service Menu has been enhanced to meet your needs.

Before entering our catering areas, you will find information totems with all recommended health & safety measures and sanitizing gel dispensers to use whenever you wish. At the breakfast buffet you will not be able to serve yourself, but our staff will be at your complete disposal.

Meeting

The Royal Hotel Sanremo provides its meeting rooms for your business meetings. The events will be coordinated by our Events Staff and will take place in full compliance with all safety regulations.



Wellness

The Royal Wellness spa is exclusively open to hotel guests and offers a wide range of beauty treatments for face and body.

Access to the wet area and gym is not yet allowed.

Pool

Our swimming pool is available to all guests of the Royal Hotel Sanremo. Umbrellas and sunbeds are spaced out to ensure relaxation in total safety.

