

LE MARCHE

INCOMING 2021



CRILUMA
esperienza di viaggio



FROM MAY TO OCTOBER
4 NIGHTS / 5 DAYS

FAMILY-ACTIVE ITINERARY

BASE HOTEL ZONA ANCONA/GENGA

Ancona - DAY 1

In the early afternoon guided tour of the city of Ancona, settled by the Greeks who named it "Ankon" (elbow); the ancient Ancona in fact stands on a promontory shaped like a bent elbow, offering a perfect natural protection to the port.

The visit will begin from the millenary Cathedral of San Ciriaco which rises in a spectacular location at the top of the Guasco hill, then you will go down to the Lazzaretto (Lazaret hospital) of Ancona, also known as Mole Vanvitelliana from the name of its architect Luigi Vanvitelli (van Wittel). It stands on an artificial pentagonal island located in the port. Inside the Mole we will visit the Omero Museum, one of the few tactile museums existing in the world.

In the evening, arrival at our hotel in the Ancona area, dinner and overnight stay.



The Riviera del Conero (boat excursion), Loreto and Recanati - DAY 2

After breakfast we will leave for an exciting crewed boat excursion, that will reveal the Riviera del Conero in all its splendor. We will start from Numana Tourist Port and sail along the coast admiring the beautiful beaches of Numana and Sirolo until arriving to the Sassi Neri (black stones) beach, then it will be the turn of the famous beach of the Due Sorelle (two sisters) with its two white sea stacks emerging from the sea. After a short stop at the Gabbiani (seagulls) beach, you will admire Portonovo with its Napoleonic Fortress, cross Mezzavalle bay and finally stop at the Trave beach, a natural underwater tongue that acts as a reef, creating an emerald green natural swimming pool where you will find it impossible not to dive.

Back on board, surrounded by that fantastic and relaxing panorama, an aperitif based on drinks and snacks awaits you, to recover lost energy. Duration of the excursion: 3 and a half hours. Free lunch. Afternoon wholly dedicated to a guided tour of two "pearls" of region Marche: Loreto and Recanati.

In Loreto we will visit the outstanding Renaissance architectural complex of the Basilica of the Holy House, one of the main places of Marian worship and one of the most important and visited Marian shrines in the Catholic world. Afterwards we will reach Recanati, birthplace of the famous poet Giacomo Leopardi; we will visit his noble residence, with its library, the reception rooms, the garden, the poet's apartments and the Leopardi museum. At the end of the visit we will take a walk through a Leopardian place par excellence: the garden on the "lonely hill" of the "Infinity" poem.

Return to hotel, dinner and overnight stay.



The Caves of Camerano, Fabriano - DAY 3

After breakfast, we will reach the nearby Camerano for a guided tour of the caves.

The caves of Camerano or rather, the underground city of Camerano is a complex excavated in the sandstone and running with a labyrinthine pattern under the old town.

For a long time the many tunnels were believed to be but the remains of ancient sandstone quarries or places to store wine. The explorations and the studies carried out, however, revealed the presence in almost all areas of architectural embellishments (carvings, vaults, decorated columns) not suitable for quarries or simple cellars. Free lunch.

In the early afternoon we will reach Fabriano, a small Marche city awarded in 2013 the title of Creative City of UNESCO in the category "Handicrafts, folk arts and popular traditions",



The Frasassi Caves, the Valadier Temple and the Infraxaxa Sanctuary, Pierosara, Arcevia - DAY 5

After breakfast, we will reach the Frasassi Caves.

One of Marche jewels, the Frasassi Caves are an underground karst cave system; the complex is made up of a huge set of underground chambers the first of which, the Ancona Abyss, can be easily visited by the public. It is a huge cavity with an extension of 180 x 120 m and a height of 200 m, so large that it could easily contain the Cathedral of Milan.

Our guided tour of the complex (tourist route) lasts approximately 1 hour and 30 minutes. Upon request and by reservation, it is possible to carry out a speleological visit with a specialized guide. At the end of the visit, following a path not far from the cave entrance,

mainly due to its historical handmade paper production.

After a short walk through the old town, we will pay a visit to the Paper and Watermark Museum, housed inside the former Convent of the Dominicans. The museum hands down the centuries-old tradition of paper production that makes Fabriano unique in Europe. The exhibition also includes a very important collection of ancient and modern watermarks: during the tour, in addition to watching a video on the history of paper, the visitor is offered a practical demonstration of the production of paper by hand under the guidance of master paper makers.

At the end of the visit you will enjoy a tasty aperitif based on Fabriano salami, beer and aged honey.

In the evening, arrival at the hotel in Genga, dinner and overnight stay.



Genga and the adventure park, the Castle of Frontone, the Monastery of Fonte Avellana - DAY 4

After breakfast, free morning in the recently upgraded and retooled "Frasassi Adventure" park of Genga, which develops in the Gola della Rossa and Frasassi protected green area, located along the banks of the Sentino river. It is the ideal place for those who want to spend a day outdoors immersed in nature and have fun in total safety on the 5 adventure trails for adults and children.

Free lunch. In the afternoon we will reach the small village of Frontone and visit the Castle, a border fortification guarding the territory that the Romans crossed to reach the Adriatic which was the last fortress of the Duchy of Montefeltro between the 15th and 16th centuries.

Frontone is surrounded by a magnificent natural setting from the top of which your view can reach as far as Monte Nerone, San Marino and the Adriatic sea. At the end we will visit the Monastery of Fonte Avellana, located on the wooded slopes of Mount Catria, 700 meters above sea level. Its origins go back to the end of the 10th century, around 980, when some hermits chose to build here the first cells of a hermitage which over the centuries would grow to become the current monastery.

Return to the hotel in Genga, dinner and overnight stay.

you will be able to reach on foot the Temple of Valadier, an octagonal sanctuary in neoclassical style built under Pope Leo XII by the famous architect Giuseppe Valadier.

Nestled between the rocky walls of the mountain, its beauty is enhanced by the naturalistic context that surrounds it: the white color of the travertine marble with which it is entirely built shines even more candid in the shadow of the cave; the lead dome that covers it seems more imposing because it almost touches the rock above; the statue of the Virgin and Child in white Carrara marble by Antonio Canova, placed on the altar inside, is even more precious because it is inserted in such an imperious context.

Walking a path of about 800 meters uphill, you can also admire the small "Infraxaxa" sanctuary, a place of great spirituality leaning against a rocky wall of the cave that contains the Valadier Temple. Free lunch. In the afternoon we will visit the tiny medieval fortified village of Pierosara with its walls, its gates, and the superb tower which had the dual function of watch and defense. Here you can enjoy a charming panoramic view from the top of the hill.

You cannot miss a visit to the abbey of San Vittore delle Chiuse, perfectly set in a natural setting. To close the tour with a flourish, a short walk through the old town of Arcevia, a medieval village still surrounded by its nine castles. End of services.



FROM APRIL TO DECEMBER
3 NIGHTS / 4 DAYS

“MADE IN MARCHE”
THE MOST BEAUTIFUL VILLAGES IN ITALY

Gradara and Mondavio
- DAY 1

In the early afternoon we will reach Gradara, the village that houses Paolo and Francesca's Fortress. Guided tour of the Gradara Castle which, together with its fortified village, represents one of the best preserved medieval structures in Italy. In addition, the two walls that protect the fortress - the outermost extending for almost 800 meters - contribute to making it one of the most impressive of the peninsula. The Castle stands on a hill 142 meters above sea level.

The keep - the so-called "mastio" main tower - rises as up as 30 meters, dominating the entire valley. Continue to Mondavio; the visit to this village is a dip into a past populated by Dukes and Duchesses, in perfect Renaissance style.

Visit of the imposing Rocca Roveresca (Della Rovere's Castle) dominating the town with its octagonal shape, making it a fascinating place just waiting to be discovered.

The sunset on Mondavio Fortress is so impressive that you can't but stay and watch it with fond eyes. In the evening, arrival at the hotel in Senigallia, dinner and overnight stay.

Corinaldo, Morro d'Alba, Offagna - DAY 2

After breakfast we will reach Corinaldo, a village that still preserves a thousand meters of ancient, inviolate walls. The walls are Corinaldo hallmark. An intact and mighty wall of almost 1 km surrounds and supports the medieval old town. You will wonder through its alleys and find yourself in the middle of its beautiful squares overlooked by churches; along the walls you will meet imposing towers and bulwarks on which it is still possible to climb, you will pass in front of its historical buildings and ancient theater and go down the steps to get to the medieval Pozzo della Polenta (Cornmeal Mush Well). At the end of the walk you will reach Morro d'Alba, a "de-wine" village. Its "Lacrima di Morro d'Alba" wine (Morro d'Alba teardrop), which was granted the "controlled designation of origin" in 1985, has been known since ancient times.

Walk through the streets of the village to the Castle of Morro d'Alba which overlooks and dominates the surrounding area. Lunch at a local restaurant with "Lacrima" tasting. In the early afternoon transfer to Offagna, the medieval village on the Conero known as "lookout onto the sea".

We will visit the Offagna Fortress, a notable example of military architecture. What in the time of courts and knights used to be a place of protection and defense, with its high walls, towers, guardhouse and drawbridge, is today the seat of a permanent weapons exhibition. In the evening, arrival at the hotel in Numana, dinner and overnight stay.

Cingoli, Treia, Torre di Palme - DAY 3

After breakfast we will reach the village of Cingoli which, thanks to its position on top of a hill about 600 meters above sea level, earned the name of "Balcony of Marche".

You will walk through the streets of the village, along walls full of history; the Collegiate Church of Sant'Asuperanzio and the Cathedral are no doubt worth a stop. Next you will reach the nearby village of Treia for a short walk through the narrow streets of its historic centre and then visit the nearby Abbey of Fiastrea.

Built by Cistercian monks, the abbey is located within a large nature reserve of the same name. Free lunch. In the afternoon it will be the time to visit the small village of Torre di Palme. We will walk through the protected area called Bosco del Cugnolo to the Grotta degli Amanti (Lovers' Cave) to discover the essences of a still intact patch of Mediterranean scrub, then we will admire the many architectural jewels and charming glimpses of the village. In the evening, arrival at the hotel in Porto San Giorgio, dinner and overnight stay.



INDIVIDUAL PARTICIPATION FEES
- ON A 2 PAX BASIS:

BASIC FEE - EURO 290

The fee includes : nr. 4 nights half board in a double / twin room; medical / baggage insurance.

SILVER FEE - EURO 410

The fee includes : nr. 4 nights half board in a double / twin room; guided tour of the city of Ancona (entrance fees not included); the boat trip on the Conero Riviera with aperitif on board; medical / baggage insurance.

GOLD FEE - EURO 550

The fee includes : nr. 4 nights half board in a double / twin room; the guided tour of the city of Ancona (entrance fees not included); boat trip on the Conero Riviera with aperitif on board; guided tour of Loreto and Recanati (admissions not included); entrance and guided tour of the caves of Camerano; entrance and visit to the Frasassi caves; aperitif based on Fabriano salami, beer and aged honey on the third day; medical / baggage insurance.

The rates do not include:

meals not mentioned, drinks at the meals; admissions where not specified and anything not mentioned under the heading "the fee includes".

On request:

- Single room supplement
- Optional insurance against cancellation penalties

Moresco, Montefiore dell'Aso, Grottammare, Offida - DAY 4

After breakfast, a whole morning dedicated to the discovery of some fascinating townlets belonging to the association of The most beautiful villages in Italy. We will start with Moresco, in the Val d'Aso.

From its ancient 25 meters high heptagonal watchtower you can enjoy an extraordinary view on the surrounding landscape and the village itself. Then it will be the turn of Montefiore dell'Aso, a delightful town in the Piceno area, located on a hill between the Aso and the Menocchia valleys.

The historic centre is well preserved: there are notable tracts of walls with ancient doors and six towers dating back to the 15th and 16th centuries. It is called "the painters' hill" because within the convent of San Francesco, now a museum center, there is the Carlo Crivelli Room which houses a precious Polptych by Carlo Crivelli.

We will then reach the village of Grottammare, the "pearl of the Adriatic".

We will walk from the seafront to the old embankment, from the early 1900s atmospheres of the characteristic Art Nouveau villas along the waterfront, to the splendid views of the medieval historic bourg.

At the end of the walk, lunch in a typical village inn.

In the early afternoon we will reach Offida and go to the discovery of the glimpses and architectural jewels of its historic center: Serpente Aureo Course, Piazza del Popolo with its medieval and Renaissance atmospheres, Santa Maria della Rocca, a Romanesque-Gothic masterpiece that will leave you speechless with the beauty of its crypt and the elegance of the upper church.

But Offida is also home to the vine, so you will pay a visit to the Ciù Ciù winery for a tasting of the wines that have made these lands famous: Rosso Piceno Superior, Passerina and Pecorino. End of services



INDIVIDUAL PARTICIPATION FEES

- ON A 2 PAX BASIS :

BASIC FEE - EURO 260

The fee includes : nr. 3 nights half board in a double / twin room; medical / baggage insurance.

SILVER FEE - EURO 340

The fee includes : nr. 3 nights half board in a double / twin room; entrance and guided tour of the Gradara castle; wine tasting at the "Ciù Ciù" cellar in Offida; medical / baggage insurance.

GOLD FEE - EURO 410

The fee includes : nr. 3 nights half board in a double / twin room; entrance and guided tour of the castle of Gradara; lunch in a restaurant in Morro d'Alba; lunch in a typical inn in Grottammare; wine tasting at the "Ciù Ciù" cellar in Offida; medical / baggage insurance.

The rates do not include :

meals not mentioned, drinks at the meals; admissions where not specified and anything not mentioned under the heading "the fee includes".

Upon request:

- Single room supplement
- Optional insurance against cancellation penalties

FROM MAY TO NOVEMBER

4 NIGHTS / 5 DAYS

ASCOLI PICENO

UNUSUAL AND ITS SURROUNDINGS



Ascoli Piceno: the historic city center

- DAY 1

In the early afternoon we shall take a stroll through the medieval center of Ascoli Piceno, birthplace of the "olive all'ascolana" (meat-stuffed fried olives). The "white city of a hundred towers" is rich in architectural treasures including squares paved with travertine marble, Romanesque churches and noble palaces.

Guided tour of the historic center, with its splendid squares Piazza del Popolo and Piazza Arringo, the church of Santa Maria della Carità also known as "la Scopa" (the Broom) - a wonderful example of Baroque - and the Malatesta fortress with its museum that houses the Treasure of the Lombards. To end the day, you cannot miss the streetfood-style taste of the famous fried olives "all'ascolana". In the evening, arrival at the hotel in Ascoli Piceno, dinner and overnight stay.



With the ancient pilgrims in the footsteps of St. Francis

- DAY 2

After breakfast, a full day dedicated to discovering the places linked to St. Francis' life and spirituality, accompanied by an environmental hiking guide.

We shall cover the last stage of the Franciscan Way of Marca, which from Venarotta reaches the city of Ascoli: a 5-hour walk during which the participants will have the opportunity to immerse themselves in the places and flavors of the past. Lunch will be included in the walk and will focus on the tastes and recipes typical of that time. Return to the hotel in Ascoli, dinner and overnight stay.



To the discovery of the ancient hermitages of the monastic age, Colle San Marco

- DAY 3

After breakfast, the day will be dedicated to the discovery of the first hermitages in the Piceno lands, always accompanied by an environmental hiking guide.

A few minutes from Ascoli Piceno, Colle San Marco is located on the hills southeast of the town center. Frequented since the early Middle Ages by various communities of monks, who built their beautiful hermitage here.

Thanks to an evocative environmental tour you will discover the life and spirituality of the Blessed Corrado, and will get to know the nature that once welcomed the first hermits in the Piceno lands. Stop for lunch at the Paci Refuge, based on typical products linked to local traditions. After lunch, we will resume the journey and return to Colle San Marco. We will then pay a visit to sculptor Giuliano Giuliani's quarry and get up close the tradition of travertine processing. Return to the hotel in Ascoli Piceno, dinner and overnight stay.

A walk with the Piceni: Piceno ancient traditions, Ascoli and Offida

- DAY 4

After breakfast, free time in the historic center of Ascoli Piceno for free visits, with the possibility of tasting a delicious aperitif at the famous "Caffè Meletti". Free lunch time. In the early afternoon, transfer to Offida, the home of the vine, but also of the ancient art of bobbin lace. We will walk through the Renaissance Piazza del Popolo and visit Santa Maria della Rocca, a Romanesque-Gothic masterpiece that will leave you speechless for the beauty of its crypt and the elegance of the upper church. It will then be the time to enjoy a visit to the Regional Enoteca (Wine cellar) of Offida

where we will learn about the Piceno winemaking tradition and listen to the continuation of the story of the Piceni's consumption of wine, started in the morning at the Archaeological Museum. The visit to the wine cellar will end with a tasting of wines and typical local products.

Return to the hotel in Ascoli, dinner and overnight stay.

Into the centuries-old woods of the Piceno: the road of water, Acquasanta Terme

- DAY 5

Into the centuries-old woods of the Piceno: the road of water, Acquasanta Terme. After breakfast, a day dedicated to relaxation and nature to discover Acquasanta Terme and the benefits of its sulphurous waters, the woods and waterfalls that surround it.

Accompanied by an environmental hiking guide, you will immerse yourself in the green and silence of the centuries-old woods of chestnut, fir, beech and oak trees. You will start walking from the "Lu Vurghe" path that leads to pools of sulphurous waters already known and used by the Romans, who exploited their curative properties.

On the way back, we will attend a cooking class at the Farmhouse Arcera, and assist in the preparation of a typical dish concocted with the products of the territory.

After the cooking class, we will have lunch at the farmhouse.

In the early afternoon we will reach the Forcella Waterfalls, located within a pristine environment rich in vegetation. Near the waterfalls you will admire the Pompili Mill, one of the oldest and best preserved mills in the region. End of services.



INDIVIDUAL PARTICIPATION FEES

- ON A TWO PAX BASIS :

BASIC FEE - EURO 290

The fee includes: nr. 4 nights half board in a double / twin room; medical / baggage insurance.

SILVER FEE - EURO 540

The fee includes: nr. 4 nights half board in a double / twin room; guided tour of Ascoli Piceno; the second day excursion with lunch included; wine tasting at the Offida regional wine cellar; lunch in a farmhouse on the fifth day; medical / baggage insurance.

GOLD FEE - EURO 750

The fee includes: nr. 4 nights half board in a double / twin room; the guided tour of Ascoli Piceno; excursions on the second and third day with lunch included; wine tasting at the Offida regional wine cellar; the fifth day excursion with lunch at the farmhouse; medical / baggage insurance.

The rates do not include:

meals not mentioned, drinks at the meals; admissions where not specified and anything not mentioned under the heading "the fee includes".

Upon request:

- Single room supplement
- Optional cancellation penalty insurance

FROM JUNE TO OCTOBER
6 NIGHTS / 7 DAYS

FROM SIBILLINI TO CONERO

AN INTENSE AND SEDUCTIVE MIX FOR A JOURNEY THROUGH THE TWO SOULS OF THE MARCHE REGION.

Offida - DAY 1

In the early afternoon visit to the village of Offida: we will discover the glimpses and architectural jewels of the historic center of Offida: from the touch of Libert style in the Serpente Aureo Course, to the medieval and renaissance atmosphere of Piazza del Popolo. You cannot miss a visit to Santa Maria della Rocca, a Romanesque-Gothic masterpiece that will leave you speechless for the beauty of its crypt and the elegance of the upper church.

But Offida is also home to the vine: and it will be the Chou Chou winery to host us in its beautiful location, in the sixteenth century Palazzo Mercolini Tinelli, for the tasting of the wines that have made these lands famous: higher Rosso Piceno, Passerina and Pecorino. In the evening, arrival at the structure in Montefortino, dinner and overnight stay.



Montefortino and the Sibillini truffles

- DAYS 2

The truffle is the diamond of the Sibillini and this day will be entirely dedicated to the precious "tuber".

After breakfast we will walk through the beech and downy woods to see the truffle hunters at work with their trusted truffle dogs. Black and white truffle-based lunch.

In the afternoon we will visit the nearby village of Montefortino, and admire its still intact medieval structure. Return to the hotel in Montefortino, dinner and overnight stay.



Sibillini trails and cheeses, the small villages of Smerillo and Montefalcone Appennino - DAY 3

For centuries the Sibillini Mountains have been the chosen place for flocks thanks to their green pastures and high-altitude grasslands. After breakfast we will walk with our environmental hiking guide in the sight of the legendary peaks between "carrarecce" (cart tracks), paths and mountain villages. Free lunch.

In the afternoon we will visit the small villages of Smerillo and Montefalcone Appennino. Of Roman origin, both villages are located on the top of a cliff between the Aso and Tenna valleys, and grant breathtaking views of the Sibillini and Laga Mountains. To end your day, at an excellent dairy farm, you will enjoy a tasty snack with ricotta (whey cheese), stracchinato (soft cheese) and aged cheeses.

Return to the hotel in Montefortino, dinner and overnight stay.



Trekking to the top of Monte Sibilla , the village of Montemonaco - DAY 4

Breakfast in the structure and meeting with the environmental hiking guide. Following a path that is a must for trekking in the chain of the Sibillini Mountains, you will walk at high altitude on the splendid ridge of Mount Zampa, with a view of the Gola dell'Infernaccio (Throat of the Hell), the Mount Vettore and the Valley of Lake Pilato, until you reach the mythical Grotta della Sibilla (Cave of the Sibyl), a place of worship in the Picene age and a destination for Middle Ages adventurers, knights and

necromancers; then, at an altitude of 2173 meters, we will conquer the summit, which gives its name to the Sibillini chain. Free lunch. In the afternoon visit to the mountain village of Montemonaco, with its Sibyl and Diocesan Museums.

In the evening, arrival at our hotel in the Ancona area. Dinner and overnight stay.



Portonovo and the Caves of Camerano - DAY 5

After breakfast at the hotel, a day of sea and sun in the characteristic Bay of Portonovo. We will visit the church of Santa Maria di Portonovo, a small Romanesque jewel overlooking the Adriatic. Free lunch. In the afternoon we will reach nearby Camerano village to visit its famous caves; accompanied by a local guide we will descend into the bowels of the earth to discover all the secrets and mysteries of this ancient underground complex, full of churches and labyrinthine tunnels. Return to hotel, dinner and overnight stay.

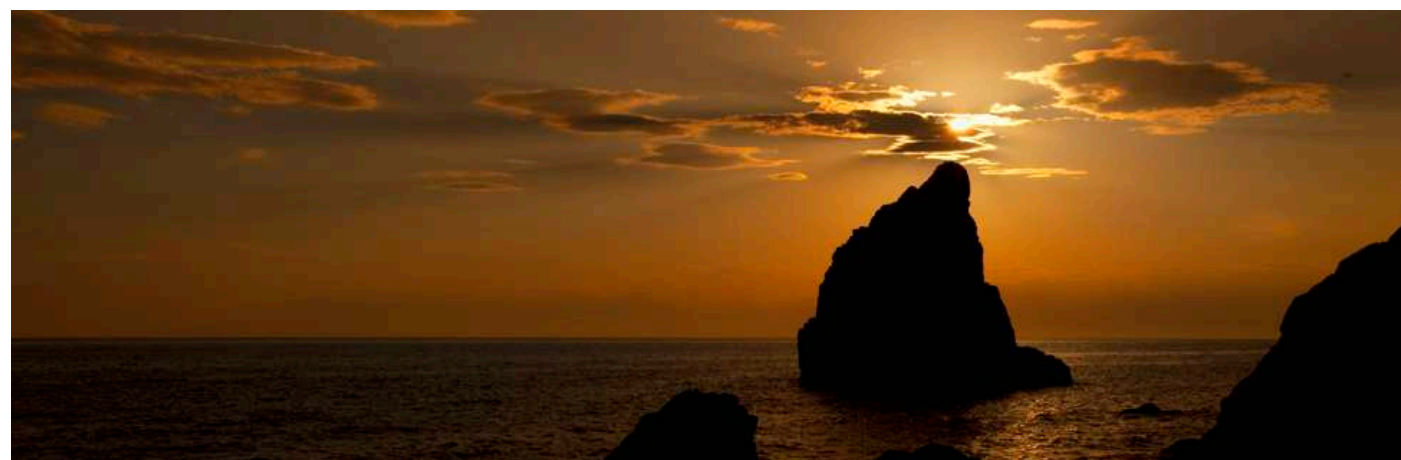
Conero trekking ring - DAY 6

Breakfast at the hotel and meeting with the environmental hiking guide. Out for an excursion on the summit of Mount Conero. After visiting the splendid Romanesque abbey of San Pietro, you will immerse yourself in the fragrances and colors of the Mediterranean scrubs, among breathtaking views of the Adriatic Sea, as the Passo del Lupo (Path of the Wolf) overlooking the famous beach of the Two Sisters (Due Sorelle). Free lunch. Return to hotel, dinner and overnight stay.

Sirolo and the Sassi Neri beach - DAY 7

After breakfast at the hotel, we will leave from the pretty village of Sirolo for a highly panoramic excursion, immersed in the Mediterranean scrubs of the Conero promontory.

The path, which offers splendid views on the limestone cliff plunging into the Adriatic Sea, will lead us to the wild Sassi Neri (black stones) beach, one of the most beautiful and renowned places to enjoy sun and sea baths in the whole Conero coast. Free lunch. End of services.



INDIVIDUAL PARTICIPATION FEES - ON A 2 PAX BASIS :

BASIC FEE - EURO 355

The fee includes : nr. 6 nights half board in a double / twin room; medical / baggage insurance.

SILVER FEE - EURO 600

The fee includes : nr. 6 nights half board in a double / twin room; wine tasting at the "Ciù Ciù" cellar in Offida; guided trekking on the second day with a lunch based on a black and white truffles menu ; guided trekking on the third day with a snack based on typical local products; entrance and visit of the caves of Camerano; medical / baggage insurance.

GOLD FEE - EURO 790

The fee includes : nr. 6 nights half board in a double / twin room ; wine tasting at the " Ciù Ciù " cellar in Offida; guided trekking on the second day with a lunch based on a black and white truffles menu ; guided trekking on the third day with a snack based on typical local products; guided trekking to the summit of the Sibyl on the fourth day; entrance and visit of the caves of Camerano; guided trekking on the sixth day on the Conero; medical / baggage insurance.

The rates do not include :

meals not mentioned, drinks at the meals; admissions where not specified and anything not mentioned under the heading "the fee includes"

Upon request:

- Single room supplement
- Optional insurance against cancellation penalties

CONDIZIONI GENERALI DI CONTRATTO

1) Contratti di viaggio e responsabilità.

Il contratto è regolato dalle previsioni che seguono e dal Decreto Legislativo n. 111 del 17 marzo 1995, dalla Direttiva 90/314/CEE, dalle Convenzioni internazionali in materia e, in particolare, dalla Convenzione di Bruxelles del 20 aprile 1970 resa esecutiva con Legge 29 dicembre 1977 n.1084, dalla Convenzione di Varsavia del 12 ottobre 1929 sul trasporto aereo internazionale resa esecutiva con Legge 02 marzo 1963 n. 41, dalla Convenzione di Berna del 25 febbraio 1961 sul trasporto ferroviario resa esecutiva con Legge 02 marzo 1963 n. 806, in quanto applicabili ai servizi oggetto del pacchetto turistico, nonché dalle previsioni in materia del codice civile e delle altre norme di diritto interno, in quanto non derogate dalle previsioni del presente contratto. La responsabilità di CRILUMA ESPERIENZA DI VIAGGIO SOC.COOP. non può, in nessun caso, eccedere i limiti fissati dalle leggi succitate. In particolare, CRILUMA ESPERIENZA DI VIAGGIO SOC. COOP. non può essere ritenuta responsabile dei danni conseguenti a inadempimenti derivanti da colpe imputabili al viaggiatore, a terzi estranei alla fornitura delle prestazioni previste dal contratto, a cause di forza maggiore o ad avvenimenti che CRILUMA ESPERIENZA DI VIAGGIO SOC.COOP. non poteva, con tutta la necessaria diligenza, prevedere o risolvere.

2) Prenotazioni.

L'iscrizione a uno dei viaggi proposti implica, da parte del Cliente, la piena accettazione delle Condizioni Generali qui indicate. L'accettazione delle prenotazioni è subordinata alla disponibilità dei posti e si intende perfezionata con la conferma da parte di CRILUMA ESPERIENZA DI VIAGGIO SOC.COOP.

3) Pagamenti. All'atto della prenotazione dovrà essere versato un acconto pari al 25% della quota di partecipazione, oltre alle spese di apertura pratica di 30 euro a persona inclusa polizza medico-bagaglio. Il saldo dovrà essere versato entro 30 giorni dalla data di partenza. Per le prenotazioni effettuate nei 30 giorni precedenti la data di partenza, dovrà essere versato l'intero ammontare al momento dell'iscrizione. La mancata osservanza di queste condizioni autorizzerà CRILUMA ESPERIENZA DI VIAGGIO SOC.COOP. ad annullare le prenotazioni anche se già confermate.

4) Quote di partecipazione.

Tutte le quote di partecipazione indicate nel presente catalogo, incluse le spese di apertura pratica, sono espresse in Euro. Le quote di partecipazione sono state calcolate in base ai costi dei servizi in vigore al momento della stampa del presente catalogo, ai cambi valutari e alle tariffe dei vettori indicate nella scheda tecnica. Le quote potranno essere modificate in qualunque momento in conseguenza di variazioni nel corso dei cambi, delle tariffe dei vettori e dei costi dei servizi turistici. Variazioni inferiori al +/- 3% non daranno luogo a modifiche della quota di partecipazione. Se l'aumento sarà superiore al 10% della quota di partecipazione, il consumatore avrà facoltà di recedere dal contratto purché ne dia comunicazione scritta a CRILUMA ESPERIENZA DI VIAGGIO SOC.COOP. entro le 48 ore dal ricevimento della comunicazione relativa all'aumento. In tal caso CRILUMA ESPERIENZA DI VIAGGIO SOC.COOP. rimborserà le quote già versate.

5) Modifiche.

Nel caso di variazioni richieste dal consumatore (cambio nome, data di partenza, di destinazione, di albergo, ecc.) CRILUMA ESPERIENZA DI VIAGGIO SOC.COOP. addebiterà le spese relative il cui importo verrà comunicato all'atto della modifica. Nel caso, invece, in cui modifiche di programma, alberghi e vettori si rendessero necessarie per motivi operativi CRILUMA ESPERIENZA DI VIAGGIO SOC.COOP. avrà la facoltà di effettuare le suddette modifiche a condizione di mantenere inalterato lo stesso standard di servizi.

6) Rinunce.

Se un partecipante iscritto al viaggio dovesse rinunciare avrà diritto al rimborso della somma versata a saldo, al netto delle spese di apertura pratica e delle penalità qui di seguito indicate, oltre agli oneri e spese da sostenersi per l'annullamento dei servizi.

a) Viaggi e soggiorni individuali e di gruppo con mezzo proprio, pullman o nave:
10% + spese apertura pratica sino a 15 giorni prima della partenza
30% + spese apertura pratica da 14 a 10 giorni prima della partenza
50% + spese apertura pratica da 9 a 3 giorni prima della partenza
Nessun rimborso dopo tali termini.

b) Biglietteria marittima, aerea, ferroviaria e pullman fanno testo i regolamenti dei vettori. Così pure nessun rimborso spetterà a chi non si presenterà alla partenza o rinuncerà a proseguire il viaggio durante il suo svolgimento, né a chi non potrà effettuare il viaggio per mancanza, invalidità o insufficienza dei previsti documenti personali validi per l'espatrio. CRILUMA ESPERIENZA DI VIAGGIO SOC.COOP. si riserva, senza impegno né responsabilità, di:
- rimborsare eventuali somme recuperate relative ai servizi non fruiti a seguito di rinunce
- rimborsare eventuali somme recuperate relative ai servizi non fruiti in corso di viaggio o per diverse prestazioni ottenute, sempre che il viaggiatore fornisca entro 10 giorni lavorativi dalla data di rientro la necessaria documentazione scritta.

7) Cessione.

Il cliente che rinuncia al viaggio potrà farsi sostituire da altra persona a condizione che la relativa comunicazione pervenga a CRILUMA ESPERIENZA DI VIAGGIO SOC. COOP. in tempo utile per le modifiche (in ogni caso almeno 15 giorni lavorativi prima della partenza) e che a tale sostituzione non ostino ragioni di documenti personali, visti o problemi per diversa sistemazione alberghiera e di trasporti. Nel caso che la sostituzione sia possibile, al cliente rinunciatario verranno addebitate tutte le spese causate da questa sostituzione, comprese le somme non rimborsabili dovute a terzi, oltre alle spese di apertura pratica. Le condizioni delle rinunce potranno essere variate in casi di particolari iniziative turistiche e, pertanto, saranno chiaramente indicate nei programmi di dette iniziative.

8) Annullamento del viaggio da parte dell'Organizzatore.

In caso di:
- circostanze di carattere eccezionale, imprevedibili e/o causa di forza maggiore;

- mancato raggiungimento del numero minimo di passeggeri previsto nel programma (e sempre che ne sia data notizia agli iscritti almeno 15 giorni lavorativi prima della partenza) CRILUMA ESPERIENZA DI VIAGGIO SOC.COOP. potrà annullare il contratto, totalmente o parzialmente, senza essere tenuto ad indennizzare il passeggero ai sensi dell'art. 10 della suddetta legge 1084 del 27 dicembre 1977.

Se il contratto verrà annullato prima del suo svolgimento all'iscritto spetterà unicamente il rimborso integrale delle somme versate. Se il contratto verrà invece annullato durante il suo svolgimento, CRILUMA ESPERIENZA DI VIAGGIO SOC.COOP. si impegnerà a prendere tutte le misure necessarie nell'interesse del viaggiatore e le parti saranno tenute ad indennizzarsi in misura equa.

9) Variazioni di programma.

CRILUMA ESPERIENZA DI VIAGGIO SOC.COOP. ha la facoltà di modificare il programma di viaggio e di sostituire i vettori aerei o marittimi e gli alberghi previsti con altri di analoghe caratteristiche nel caso che ciò si renda necessario per motivi operativi e altra causa.

10) Cause di forza maggiore.

Scioperi, avverse condizioni atmosferiche, disordini civili e militari, sommosse, saccheggi, atti di terrorismo, ritardi o cancellazioni dei vettori aerei, marittimi e terrestri costituiscono causa di forza maggiore e non sono imputabili a CRILUMA ESPERIENZA DI VIAGGIO SOC. COOP. che, pertanto, non rimborserà le eventuali spese supplementari sopportate dal viaggiatore o le prestazioni che per tali cause venissero meno e non fossero recuperabili.

11) Rimborsi per servizi non fruiti.

Le richieste dovranno pervenire, per iscritto, a CRILUMA ESPERIENZA DI VIAGGIO SOC.COOP. entro 10 giorni lavorativi dalla data di rientro pena la decadenza dell'eventuale diritto di rimborso. Le richieste dovranno essere corredate della documentazione attestante il mancato fruimento del servizio e le motivazioni che lo hanno provocato.

12) Reclami.

Art. 19 del D. L. n. 111.

"1. Ogni mancanza nell'esecuzione del contratto deve essere contestata dal consumatore senza ritardo affinché l'organizzatore, il suo rappresentante locale o l'accompagnatore vi pongano tempestivamente rimedio".

"2. Il consumatore può, altresì, sporgere reclamo mediante l'invio di una raccomandata con avviso di ricevimento all'organizzatore o al venditore entro e non oltre 10 giorni lavorativi dalla data del rientro presso la località di partenza". Il presente programma è stato realizzato tenendo conto delle disposizioni contenute nell'art. 13 della legge n. 39 della Regione Lombardia del 3/5/1983 sulla disciplina dell'esercizio delle attività professionali delle agenzie di viaggio e turismo, pubblicata sul bollettino ufficiale della Regione Lombardia del 12/5/1983, 1° supplemento onorario al numero 19 (redazione e diffusione dei programmi di viaggio).

13) Assicurazione annullamento pratica.

Al momento della prenotazione e solo presso gli uffici del venditore è possibile, ed anzi consigliabile, stipulare speciali polizze assicurative contro le spese derivanti dall'annullamento del pacchetto.

POLIZZA ASSICURATIVA INCLUSA

Tutti i viaggiatori usufruiscono di una polizza assicurativa per le seguenti garanzie:

- 1) ASSISTENZA SANITARIA
- 2) ASSICURAZIONE BAGAGLIO
- 3) RIMBORSO SPESE MEDICHE

Trovi qui di seguito il link per accedere a tutte le informazioni su assicurazioni obbligatorie e facoltative:

<https://www.crilumaviaggi.com/it/assicurazione>



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